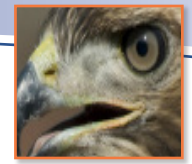




Speed Access



Enable Business



Extended Enterprise



## Zero-Touch™ credential provisioning • Support for leading provisioning solutions • Strong administrative control and audit • Quick return on investment

### v-GO® Provisioning Manager™

Today, administrators create accounts and credentials for each application, system or platform on behalf of each end user. This takes place manually, through the use of scripts, or via a provisioning solution. Once administrators create the accounts and the credentials, they distribute them to users by e-mail, paper, or phone. The end user logs in with these credentials and is immediately asked to change the password.

v-GO Provisioning Manager enables system administrators to directly distribute user credentials to an Enterprise Single Sign-On solution, eliminating the need to send passwords to users by e-mail, paper, or phone. Users no longer are required to type in passwords. We call this Zero-Touch credential provisioning because end users never need to know or “touch” their credentials.

### Improve Security with Zero-Touch Provisioning

Working with v-GO Single Sign-on, v-GO Provisioning Manager manages the end-user credential provisioning process. It receives IDs/Passwords from administrators or provisioning systems and automatically inserts them into v-GO Single Sign-On on behalf of users. By automating the “last mile” in the provisioning process, v-GO Provisioning Manager improves security posture. Users never know their UserIDs and passwords and you can’t share what you don’t know—inadvertently or maliciously.

### Strengthen Administrative Control and Audit Capability

v-GO Provisioning Manager delivers comprehensive administrative control and audit capability. For example, v-GO Provisioning Manager allows administrators to identify and track all users associated with a particular application or identify all applications configured in v-GO Single Sign-On for a particular user.

### Accelerate Single Sign-On Benefits

Automated credential provisioning with v-GO Provisioning Manager eliminates the need for users to manually enter their credentials into v-GO Single Sign-On when credentials are first issued or subsequently reset. Automating this process accelerates single sign-on deployment and enables organizations to more quickly benefit from single sign-on.

### How it Works

When provisioning a new user on a network, the administrator can inject the user’s credentials directly into their v-GO Single Sign-On account so the user does not have to type them into v-GO Single Sign-On. Whenever a password has to be reset, the administrator can update v-GO Single Sign-On simultaneously to prevent the application from falling out of sync with v-GO Single Sign-On. When a user’s access to an application is terminated, the administrator can use v-GO Provisioning Manager to quickly remove the corresponding credentials from the user’s v-GO Single Sign-On account.

### Support for Leading Provisioning Solutions

All of the above operations can be automatically initiated and controlled by industry-leading provisioning systems, such as Sun Identity Manager, BMC Control-SA, IBM Tivoli Identity Manager, Oracle Identity Manager and Microsoft Identity Lifecycle Manager (ILM). v-GO Provisioning Manager also provides an open interface to integrate with other industry or internally developed provisioning systems and existing workflow and account provisioning scripts. It includes an interactive interface for administrators to manually provision credentials as well. v-GO Provisioning Manager can also receive credential data from external sources such as data files.

## v-GO Provisioning Manager

v-GO PM delivers a secure, easy-to-use, and easy-to-administer provisioning solution. It enables administrators to distribute credentials directly to ESSO without end-user involvement. v-GO PM is an extension of v-GO SSO.

### Administration

- Simple Web-based server that accepts provisioning instructions from external sources and transmits them to v-GO SSO
- v-GO SSO processes these instructions to add, modify, or delete credentials from a user's credential store
- External sources include provisioning systems and custom programs
- Interactive interface for manual provisioning
- Reports generated for new account creation, password resets, and account access removal

### Integration

- NET and Java SDKs and CLIs are available to allow third parties to build interfaces to other provisioning systems

### Provisioning System Support

v-GO PM includes connectors to integrate with the following provisioning solutions:

- IBM Tivoli Identity Manager
- Sun Identity Manager
- BMC Control-SA
- Oracle Identity Manager

### Deployment

- Utilizes Windows Installer technology
- Deploys using most deployment tools, such as v-GO ODE, SMS, Tivoli, Zenworks, and Novadigm
- Settings are centrally configurable and adjustable

### Event Logging and Reporting

Administrator-controlled logging of:

- All users that have a particular application configured in v-GO SSO
- All applications configured in v-GO SSO for a particular user
- All provisioning requests

Reporting capabilities

- Event Log is exportable to a CSV file, which can be loaded into virtually any tool to analyze the log (e.g., Excel)
- Generates usage reports based on user object detail
- Syslog option enables viewing of all event records on Syslog daemon

### System Requirements

#### PM Client Agent

- v-GO SSO 7.0

#### PM Server

- RAM and Processor:  
Minimum: 784 MB RAM and an Opteron- or Xeon-class processor.  
Recommended: 1 GB RAM and a dual-core Opteron- or Xeon-class processor
- Windows 2000 Server (Service Pack 3 recommended), Windows Server 2003 Family (recommended server)
- Microsoft Internet Information Server 5.0 or later (6.x recommended)
- Microsoft .NET Framework 2.0
- Microsoft Active Directory, Microsoft ADAM, Sun One Directory, IBM Tivoli Directory Server, eDirectory, or Oracle Internet Directory
- Microsoft SQL Server 2000, Microsoft SQL Server 2000 Desktop Engine (MSDE 2000), Microsoft SQL Server 2005 Express, or Microsoft SQL Server 2005
- Internet Explorer 6.0 or higher with 128-bit encryption



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